

Hotel Check In — SNL

In this Saturday Night Live sketch, Mikey Day's Mr. Adams, newly returned from North Korea, is escorted to a government-funded hotel stay by Beck Bennett's Government Representative. Kumail Nanjani plays the Front Desk Employee, while Chris Redd and Leslie Jones play the two Room 904 Guests who briefly interrupt with towel and relationship complaints.

Instead of checking Adams in, the relentlessly upbeat employee pushes the hotel's spa, champagne, Danny Band, and Stargazer Lounge, even booking Adams an uncancellable 5:15 a.m. massage. After finally giving him a key, the employee reveals the room will not be ready for four hours, prompting the Stargazer Lounge callback as Adams sarcastically agrees to go.

Outline

▪ **Arrival at the Hotel**

- A Government Representative brings Mr. Adams to the hotel after his return from North Korea and confirms the government will cover the stay.
- Mr. Adams begins check-in at Chatsworth House, a Marriott Experience.

▪ **First Attempts to Check In**

- The Front Desk Employee finds Mr. Adams's reservation but begins pitching amenities instead of promptly giving him the room.
- The Room 904 Guests interrupt to request towels and argue about their relationship.

▪ **The Employee Promotes Hotel Amenities**

- The employee repeatedly promotes the Stargazer Lounge and the Indulge spa despite Mr. Adams's lack of interest.
- Mr. Adams accepts a complimentary massage, then learns it is booked for 5:15 AM and cannot be canceled.

▪ **Champagne and the Stargazer Lounge**

- Mr. Adams accepts complimentary champagne, only to be told it is available at the Stargazer Lounge.
- The employee continues promoting the lounge and its Danny Band performance, frustrating Mr. Adams further.

- **Directions Instead of a Room**

- Rather than immediately directing Mr. Adams to Room 905, the employee uses a property map to highlight the spa and Stargazer Lounge.
- After Mr. Adams apologizes in exasperation, the employee finally gives him his room key.

- **The Room Is Not Ready**

- The employee reveals that Room 905 will not be ready for another four hours because check-in has not started.
- He again recommends the Stargazer Lounge and the Danny Band, and Mr. Adams sarcastically agrees.

Arrival at the Hotel

Government Representative: Here we are, mister Adams. We figured you'd like to spend your first night stateside, assuming a little nicer than a Motel six. [00:01]



Mr. Adams: Yeah. This is wow. I I can't thank you enough, sir, not just for this, but for everything you guys did to get me out of North Korea. [00:08]



Government Representative: Just doing our job. And the next time you wanna make a documentary, try Paris. I hear they're a little more welcoming to Americans with cameras, but not much. Now get some rest and enjoy the hotel. The US government is picking up the tab. Welcome home. [00:16]



Mr. Adams: Thank you so much, sir. Hello. [00:30]

Front Desk Employee: Welcome to Chatsworth House, a Marriott Experience. May I have the last name of the reservation, please? [00:36]



Mr. Adams: Yeah. Adams. [00:40]

Front Desk Employee: Can you spell that for me? [00:49]

Mr. Adams: Sure. A. [00:50]

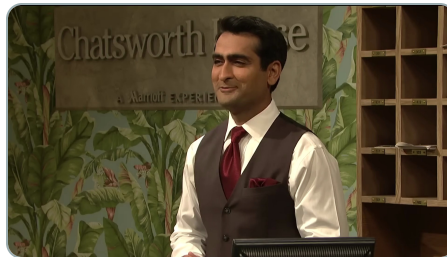
First Attempts to Check In

Front Desk Employee: Found it. I see your room and incidentals have been taken care of. And since this is your first time staying with us, I would love to tell you about some of our amenities such as the Stargazer Lounge. [00:52]

Mr. Adams: Oh, you know what, man? I'm good. I just wanna get into my room and relax. It's been a long day. [01:06]



Front Desk Employee: Wonderful. And where are you traveling in from? [01:10]



Mr. Adams: North Korea. [01:16]



Front Desk Employee: Fantastic. Just give me a moment while I pull up your room. [01:16]

Room 904 Guest (Chris Redd): Hey, man. Sorry to interrupt. Can you could you get us some towels to send to the room? The room's 904. [01:22]



Room 904 Guest (Leslie Jones): Can you also send up a boyfriend who doesn't flirt with other girls to Room 904? [01:33]

Room 904 Guest (Chris Redd): Perfect. Another night to scream all the time. [01:34]

The Employee Promotes Hotel Amenities

Front Desk Employee: Okay. So we have you in Room 905. And while I print your key, I would love to tell you about some of our amenities such as the Stargazer Lounge. [01:40]

Mr. Adams: Again, man, I'm not really interested. [01:54]



Front Desk Employee: Of course. More time to enjoy our spa, indulge, which was featured in Latitudes. That's Southwest Airlines in flight magazine. [01:55]

Mr. Adams: No. Thanks. [02:03]

Front Desk Employee: Are you sure? Your reservation comes with a complimentary spa service. I could pick you a, hot stone massage for tomorrow. [02:06]

Mr. Adams: Well, that actually does sound nice. Yeah. [02:16]

Front Desk Employee: Fantastic. And I see we have an appointment. You're in luck and done. Hot stone massage tomorrow with Carly at 05:15AM. [02:17]

Mr. Adams: Oh, that's that's too early. Cancel that, please. [02:28]

Front Desk Employee: My apologies, but cancellations must be made twenty four hours in advance. Is there anything else I can help you with, sir? [02:34]



Champagne and the Stargazer Lounge

Mr. Adams: Yeah, man. I wanna check into my room. [02:38]



Front Desk Employee: Of course. And while I finish your reservation, can I offer you a complimentary glass of champagne? [02:40]



Mr. Adams: Yes, please. [02:47]

Front Desk Employee: Excellent. That will be available in the Stargazer Lounge. [02:47]

Mr. Adams: You keep pushing the Stargazer Lounge, I'm not going there, man. [02:54]

Front Desk Employee: Of course. However, you didn't hear this from me. The Stargazer's headline act this evening is the Danny Band. They were featured in Latitudes Magazine. [02:55]

Mr. Adams: I don't I don't know who the Danny Band is. I don't read Latitudes Magazine. I just want you to show me to my room, man. [03:07]

Directions Instead of a Room

Front Desk Employee: Of course. Here's a map of the property. So we are here on that x that I have just drawn for you. This is Indulge, our spa, which was featured in Latitude. [03:13]

Mr. Adams: I don't care. I don't care. [03:25]

Front Desk Employee: Okay. The escalator here will bring you to the mezzanine where you will find the Stargazer Lounge. [03:27]



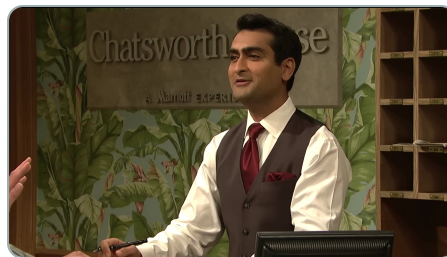
Mr. Adams: No. My room? My room. [03:34]

Front Desk Employee: Of course. The lobby elevator, which is right here, will take you to your room as well as the bar entrance to the Stargazer Lounge. [03:36]



Mr. Adams: Oh my god. I'm so sorry. [03:44]

Front Desk Employee: Perfectly alright, sir. Happens all the time. Here's your key. Your Room 905. [03:48]



Mr. Adams: Excellent. Thank you. [03:56]



The Room Is Not Ready

Front Desk Employee: Is there anything else I can help you with while you wait for your room to be clean? Check-in starts in four hours. [04:00]

Mr. Adams: What am I supposed to do for four hours? [04:05]

Front Desk Employee: Might I suggest you visit the Stargazer Lounge. [04:08]

Mr. Adams: Right? [04:09]

Front Desk Employee: Listen to the Danny Band. [04:11]

Mr. Adams: Can't wait. [04:12]